

## **Ealing Safer Neighbourhood Board**

**Wednesday, 25 July 2018**

**@ 7.00pm**

**Queen's Hall Room, Ground Floor, Ealing Town Hall, W5**

### **Attendance:**

#### **PRESENT:**

Richard Chilton

Sara Kumar

Don Tanswell

James Guest

Martin Mallam

Alan Murray

Anu Khela

Beata Felinczak

James Lawley-Barrett

Rajat Nath

Mohamed Ali

Jamila Bibi Sawar

#### **REPRESENTING**

Chair of ESNB - Community Member / ECPCG Rep

Vice Chair / Community Member

Acton Ward Cluster

Central Ealing Ward Cluster

Greenford Cluster Lead / NW Sector

Community Member

Community Member

Victim Support (representative attended)

Community Member

Community Member

Community Member

Community Member

#### **COUNCILLORS**

Cllr Seema Kumar

Shadow Cabinet Member for Safer Communities

#### **Also Present:**

Ricky Kandohla - Superintendent, Met Police

Jess Murray - Head of Community Safety, Tenancies and Regulatory Operations

Paula Portas - Democratic Services Officer.

### **Items for consideration**

#### **1. Welcome & Apologies for Absence**

Councillor Joanna Camadoo, Andy Oliver, Andrew Rollings, Suzanne Fernandes, Wendy Starkie, Jags Sanghera, Sarah Constable and Susan Lindo sent their apologies. William Hardman also did not attend as the Ealing Chamber of Commerce had been dissolved (discussed under AOB).

#### **2. Action Points Not Covered Elsewhere**

There were no such action points.

An email from Vlod Barchuk, the chair of the Stop & Search Monitoring Group was noted. The Chair said that that Section 60 notices were being implemented in a fairly intelligence led way and that the ratio between those being stopped and those against whom action was being taken had not changed much.

### **3. Gunnersbury Park Events (MPS)**

The Chair invited Ricky Kandohla and the board members that visited the event to address the board about the Lovebox Event which took place in Gunnersbury Park.

Ricky Kandohla made a positive evaluation of the event and its organisation. He noted:

- The organisation had been a success.
- The usefulness of the stewards and the benefits of using them in this event- which had 40,000 visitors.
- There had been very low levels of antisocial behaviour reported.
- Approximately 20 arrests, mostly targeted, had been made.

The board members who had visited the event noted:

- The event had been well organised and had a good atmosphere.
- There had been only a few complaints on Friday night about the noise. Noise complaints had been effectively addressed on Saturday and Sunday nights.
- There was a big presence of personnel from the organisation in place during the concert and cleaning. There was also a noticeable police presence. However, the police had not been located inside the festival, which was evaluated as a positive decision- as it allowed a friendlier atmosphere inside.
- CCTV cameras covered the whole park.
- Their concerns had been allayed.

#### **Comments and questions:**

- Concern was noted about gatherings of people on Popes Lane near a pub on the Saturday night.  
Officers responded that the pub in question was well known as a venue used by football fans and it was likely that said gatherings were related to the World Cup that was also taking place on that weekend.
- Board members asked about cost.  
Officers replied that the organisers of the festival contributed to meeting the costs of policing it. There were issues about costs for custodial requirements and conversations were being held with the organisers for them to contribute to those costs as well. However, these costs were manageable for the police.
- It was noted that the organisation of these events was also a learning curve for the Council (to fine tune their responses) and for residents to get used to the changes. This was normal and had been managed successfully for other now long-running and successful events such as the Jazz Festival.

#### **4. Borough Command Unit (BCU) Implementation (MPS)**

The Chair invited Ricky Kandohla to give an update to the Board on the BCU implementation.

Ricky Kandohla noted:

- The new BCU system went live on 6 June 2018.
- There had been in the initial weeks a perception of improvement on service delivery -with 84% of targets met.
- One advantage noted was that, as the BCU comprised three boroughs, there were more resources to deal with any one event in any of the boroughs. Policing borders were not as rigid as before, allowing for resources to be deployed more flexibly.
- There had been changes to shift patterns to ensure visibility during longer days.
- A role for volunteers as special constables was being considered to have more resources.
- Joint patrols and cluster meetings were taking place with park officers.
- The key issues were:
  - the summer holidays when officers also have time off -so officer numbers were reduced whilst meeting minimum required.
  - The hot weather during the school break also presented risks of incidents.
  - Policing the Notting Hill Carnival at the end of August, where a high number of officers would be needed.

#### **Comments and questions:**

- More flexible police working across borders was positively received by board members.
- The time of response in the 101 service was queried.  
Officers replied that that was an ongoing problem. There had been a working group set up to deal with the problems of the 101 service: these were being addressed. The key solution was further recruitment of personnel to deal with the volume of calls. It was not an emergency service and calls could be returned to deal with issues within an hour.

#### **5. OWL Implementation (MPS).**

The Chair invited Ricky Kandohla to give an update to the Board on the OWL implementation.

Ricky Kandohla noted:

- Aaron Clarke had moved on to a new position and the new OWL lead was Inspector Rob Bryans from Hillingdon.

- There were 11.000 active addresses and 237 active users so far.
- The uptake of the service so far was considered positive, but improvements to this were required in Hounslow.
- There was available funding for OWL until 2019. After that date funds could be reallocated. However, the police were keen to maintain OWL.

#### Comments and questions:

- It was noted that the funding requirements of OWL were modest and therefore it could be supported by Ealing's SNB as one of its projects, if MOPAC allowed this.
- It was noted that SNT Newsletters was not being published through OWL. Officers responded that they should have been published through OWL. This information would be fed back to the new lead for him to tackle.
- Board members noted the geographical disparity in the uptake of OWL. Officers responded that there were geographical differences in uptake, yet overall uptake had improved. This diversity would be examined and analysed.
- It was suggested that the roll out of OWL had been a top down affair. The uptake could be better if there were collaboration from an early stage with ESNB and Ward Forums. Officers replied that the suggestion would be fed back.
- It was queried if there would be access to OWL in other languages. Officers replied that there were no plans yet to roll OWL out in other languages as there was no capacity to do that.
- Board members pointed to some OWL successes:
  - Hillingdon - Recovery of a stolen car. Following a burglary in Hillingdon, a message was circulated on OWL giving details of a vehicle stolen during the burglary. Having seen the message, a local resident was able to provide evidence, of the time of the burglary and about the stolen car. This led to the recovery of the stolen vehicle and the arrest of three individuals.
  - Hillingdon. A stolen vehicle spotted by "OWL" member on way to work 5 hrs after the posting on OWL. The vehicle has now been recovered.
  - Hounslow/Ealing - Cross policing border in Chiswick. Missing child in Hounslow/border Ealing (Chiswick High Rd) found after 11 minutes from posting on OWL.
  - Ealing – Southfield. Message from Southfield SNT stopped neighbour opening door to possible scammer.
- The penetration of OWL in the 7 boroughs where it existed had reached 10.2% of homes. For our BCU that figure was 10.3% and in Ealing 9%.

## 6. Crime Statistics.

It was noted that the figures did not present much detail.

**Questions and comments:**

- Board members noted that burglary and motor vehicle theft seemed to be increasing.

Officers responded that there had been an increase in both types of crime. Burglaries were likely related to warmer weather factors such as neighbours leaving windows opened. These crimes seemed not to have been targeted. The increase in vehicle theft was not just of mopeds, but also other vehicles including Range Rovers. Reports of crime were proceeding online without problem. The police focus was on violent crime; vehicle theft would be followed if there was an offender identified. Otherwise these cases would likely be closed. However, victims were encouraged to report them to the police as it was a requisite to be able to submit a claim to the insurance company. Known dump sites for stolen vehicles had been targeted by police.

**7. Knife Crime and Community engagement.**

The Chair invited Councillor Seema Kumar to address the board about the Scrutiny Panel 2 work on knife crime and youth engagement

Councillor Kumar noted:

- Panel members had visited Bollo Brook Youth Centre (South Acton State).
- Panel members spoke to young people who had engaged in knife crime and drugs in the past but who were now acting as role models. They spoke openly about their experiences.
  - They noted the ease of access to knives.
  - They were struggling to improve their lives and needed help.
- There would be recommendations from the findings of the Panel which would be circulated to the ESNB.

Jess Murray noted:

- There was a political impulse to address the issue of knife crime and a considerable amount of his work was devoted to this issue. A Scrutiny Review Panel 2 on Knife Crime and Youth Engagement had been set and MOPAC had also asked for action on knife crime from every borough.
- There was not a specific budget for the issue, even though there had been some funding announced for community groups. The aim was for different agencies and bodies to work better collectively.

**Questions and comments:**

- Board members suggested there was value in looking at pathways for victims of knife crime with schools and exclusions. Officers responded that

there was a project already looking at pupil's 'vulnerability' in schools in a wider sense.

- Board members suggested that prevention work should be prioritised. Officers responded that unfortunately as funding was being reduced across the board prevention work was being decreased and efforts were concentrated on crisis management.
- Board members asked what the scope was for the Scrutiny Panel. The main purpose of the Panel was to review the knife crime and youth engagement in the borough. The panel looked at Ealing's position and the national picture; community safety aspect including hearing from the police, courts, prison service; public and mental health aspects; partners and community aspect; social media and regeneration aspects (housing). The panel will draft recommendations to be submitted to Overview and Scrutiny Panel and to Cabinet.
- Board members noted the presence of a high-risk site and shisha establishment where knife crime incidents had already taken place. They suggested that these incidents were likely to reoccur at the site. Officers noted that the site, in the Park Royal area, had been on the Council and Police radar for some time as a high-risk location. There were few complaints about it because it was not residential. It was being tackled on ongoing joint operations.

## **8. Progress report on ESNB projects.**

The Chair invited Sara Kumar to update the Board on the ESNB projects.

Sara Kumar noted:

- There were four ongoing projects that fulfilled the budget:
  - Neighbourhood Watch (NW) Reinvigoration Acton was now completed with the organisation of a conference.
  - 'Kick it out'
  - Safe places-launched in May-recruiting business to display stickers and train staff to respond appropriately if a person with learning difficulties come in in distress.
  - Self-defence and Personal Safety -very successful project that was completed. It was applying again for ESNB funding.

Comments and Questions:

- It was asked what the criteria for a project to be accepted and funded was. Sara Kumar replied that projects had to fulfil one or more of the MOPAC (seven) crime prevention objectives

## **9. GDPR.**

The Chair noted that, having been on GDPR training organised by MOPAC, most of ESNB fitted in the "public task" category and so there was no need to obtain individual permission for recording and publishing names etc. of Board members and the various

professionals with whom we deal. The ESNB members need to make sure they delete any information we no longer need, including from personal files and email. There would appear to be no need to retain any data for more than 2 years, with the exception of the date of appointment of Board members where they have a specific term of office.

#### **10. Any other Business**

It was agreed that William Hardman, now of the London Chamber of Commerce, continue as an ESNB business member.

There was a comment about the lack of disability access to the meeting room. Later investigation revealed that there was disabled access, but the route to the lift was not clearly visible.

The meeting ended at 9.30 pm.

Richard Chilton, Chair