

# Minutes

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## **‘Ealing Safer Neighbourhood Board’**

Wednesday, 17<sup>th</sup> January, 2018

@ 7.00pm

Liz Cantell Room, Ground Floor, Ealing Town Hall, W5

### **Attendance:**

#### **PRESENT:**

Richard Chilton  
Don Tanswell  
William Hardman  
Sara Kumar  
James Guest  
Jags Sanghera  
Martin Mallam  
Alan Murray  
Andy Oliver  
Anu Khela  
Jamila Bibi Sawar  
Beata Felinczak  
Susan Lindo  
Andrew Rollings  
Mohamed Ali  
Suzanne Fernandes

#### **REPRESENTING**

Chair of ESNB - Community Member / ECPCG Rep  
Acton Ward Cluster  
Chamber of Commerce  
Community Member  
Central Ealing Ward Cluster  
Southall Ward Cluster  
Greenford Cluster Lead / NW Sector  
Community Member  
Community Member  
Community Member  
Community Member  
Victim Support  
Independent Custody Visitors' Panel  
Ealing Business Improvement District  
Community Member  
Community Member

#### **COUNCILLORS**

Ranjit Dheer - Deputy Leader of the Council and Cabinet Portfolio holder-  
‘Community Services and Safety,’

Seema Kumar - Opposition Spokesperson.

#### **Also Present:**

Jess Murray -Head of Regulatory Services, LBE  
Paula Portas - Democratic Services Officer, LBE  
Aaron Clark -Met Police  
Ricky Kandohla -Met Police  
Liam Cahill - Met Police

## **Items for consideration**

### **1. Welcome & Apologies for Absence**

- It was noted that Neil Fretwell had resigned due to a conflict of interests.
- Appreciation from ESNB to Laurie Lyle in his service to the ESNB was noted.
- Congratulations were extended to Councillor Dheer who had been awarded an OBE.
- James Lawley-Barrett sent late apologies. Sarah Constable and Wendy Starkie were absent.

### **2. Minutes of the previous ESNB meeting held on 18<sup>th</sup> October, 2017** (See attached).

- It was noted that there was a need to add part of the project report.

Subject to the above amendment, the minutes of the previous meeting of the Panel held on 18th October, 2017 be agreed as a true and correct record.

### **3. Action Points - Not covered elsewhere**

Who	Action	Comments
Duncan Slade	6) To keep ESNB Chair updated if there are continuing problems with the disrepair of Ealing Police Station.	Building would be looked after. Internal work being undertaken to improve working space for staff.
Duncan Slade	8) To report back to this meeting on any progress with the one outstanding issue for hearing/deaf issues at Acton Police Station.	Disability review: work was being done with contractor to make sure this and other buildings were accessible.
Chair?	10) Seema Kumar asked for a further report on Stop and search powers.	Yet to define this in more detail, but substantial information about this is available at <a href="https://www.met.police.uk/advice-and-information/stop-and-search/">https://www.met.police.uk/advice-and-information/stop-and-search/</a> Examining how body worn

		<p>cameras were working for police and those arrested. Still working on figures.</p> <p>Monitoring of S&amp;S: People found to be knowledgeable about their rights and about stop &amp; search regulations.</p>
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#### 4. Neighbourhood Watch

(Aaron Clarke, MPS)

Aaron Clarke spoke about Neighbourhood Watch going forward.

- OWL IT solution presented as the infrastructure to support NWs throughout the borough.
  - Ended need to go on meetings/ post-fact knocking on doors.
  - Received of updates on phone/online
  - Provided data to police: ability to target problem areas.
- Funding committed to trial system in Ealing/ Hillingdon/Hounslow boroughs.
- Web-based with potential for the development of an app.
- Looking for ESNB support in introducing OWL.

#### Comments:

- Should OWL system be abandoned, the public and users should be advised of it. Ricky Kandohla gave undertaking that they would be informed in any such case.
- Comments were made about privacy (i.e. identification of personal residences) in OWL. It was clarified that there were different tiers and access levels to OWL. Private information would not be available for everyone to see.
- It was suggested that it would be of help to have a separate stand in OWL for vulnerable residents living alone to do preventive work.

#### Actions:

- OWL presentation slides to be sent to Chair for him to distribute.

## **5. Police Organisational Changes and Public Access** (Presentation by MPS Representative)

Update on the various developments as far as organisation, access and buildings were concerned. Ealing and Southall police stations have been closed to the public. The merger of the borough police units in Ealing, Hillingdon and Hounslow is proceeding. However, they were already undergoing a transition to this new structure.

### **Update:**

- Merger of the borough police units in Ealing, Hillingdon and Hounslow to go live in June 2018.
- Shoulder numbers for police officers would be changing.
- There had been a public consultation meeting about closing stations. Concern about closures reported in Southall in particular.
- 24/7 reporting facilities had been moved to Acton station. Additionally, residents can use Hayes and Hounslow's stations.
- New webs were up and running to allow for the report of crime.
- Police hub for Ealing borough had not yet been located.
- Police officer numbers would not decrease in Ealing. Some Hammersmith and Fulham police officers to be based in Acton during work on their police station.
- Operation Gondola launched for knife and moped crime.
- Knife safety events: engagement with community about knife crime. Supporting parents and carers
- Working to ensure mayoral commitment of 2 dedicated PC officers per ward.

### **Comments:**

- Positive comments made about the engagement with Somali families on knife crime and providing support for those released from prison. It was stated that there would be follow up meetings and workshops.
- Projects: It was suggested there would be a need/possibility to apply for extra funding for South Acton.
- Update sought on interaction of ESNB with British Transport Police. BTP undergoing restructure. This issue to be followed up.
- Hub system: it was suggested that there should be an attempt to minimize officer time lost travelling. It was noted that technology had been launched to minimize officer travel time. Officers were to be provided with tablet device that would allow them to work remotely. The intention was to have no more than a 20 minute walk from their hub to any given place of work.
- Enquires were made about the thinking on ward groupings. It was said that Ealing wards would remain led by Ealing based officers. The 1 manager to 3 officers' ratio would be changing. Sergeants would be managing more than 3 wards.

- It was suggested that, similarly to an initiative in Hillingdon Council, ESNB could discuss the possibility of asking Ealing Council to buy the Police Station building in Central Ealing, in exchange for the guarantee from the police that it would be kept open for residents.
- Enquires were made about the monitoring and analysis of crime reported, and not reported, online by geographical areas. It was stated that crime reported would be monitored.
- It was suggested that signage around closed police stations, particularly in Southall, should also be printed and posted in other languages spoken in the community.

**Actions:**

- Next meeting to discuss the possibility of requesting that Ealing Council buys central Ealing police station in exchange for the police keeping it open. Chair to liaise with Councillor Dheer.
- To follow up restructuring and possible interactions with British transport police.

**6. Ward Panel Review**

(Presentation by SNB Cluster Representatives)

Ward cluster representatives to inform of the state of the ward panels in their area. Previous ward panel review was over 12 months ago.

Don Tanswell, Acton Ward Panel Lead

- Southfield Ward Panel: Things not progressing well. The panel was reported to be nearly secret and ossified. No personnel changes and no terms for office specified.
- Other ward panels: 3 working well with regular meetings, 3 panels showing positive attitude to recruiting new members.
- Meetings and General assemblies had not all been made public.

Martin Mallam, Greenford Cluster Lead.

- Ward panels working effectively.
- Lack of PC reported, only PCSO.
- It was agreed that there would be a police effort to ensure continuity of officers.

Jags Sanghera, Southall Cluster Lead.

- Ward panels working effectively and actively.
- Meeting to get last one established soon
- Low level drug crime main issue of concern.
- It was noted that the PCSO in Southall would help in dealing with the challenging circumstances.

James Guest, Ealing Ward Panel Lead.

- 7 wards with 2 different strands, high streets with licensed premises and residential areas.
- High street areas reported to not have successful ward panels. Residential area panels were more successful.
- Police present at ward forums.
- Police-led session for ward panel chairs. Good on retaining knowledge from each ward but success depended on ward sergeant. Additional problems envisaged now that they would be supervising more than one ward.
- Electronic methods to boost ward sergeant knowledge of wards.

**Comments:**

- Facebook malfunction made the pages of over 700 accounts representing ward panels disappear. Facebook closed them down as they were thought to be duplicates. Problem being sorted.

**7. Crime Statistics**

The Chair advised the situation for Ealing seemed better than in other boroughs.

**Actions:**

- A volunteer was required to provide crime statistics for next meeting.

**8. Progress Report on 'ESNB' Projects**

(Update provided by ESNB Project Lead - Sara Kumar)

Sara Kumar update:

- **Babies of the Borough.** Project ongoing with photos completed in Dean Gardens and Uxbridge. The University of Oxford would analyse the result.
- **Build-a-Bike.** Project was completed in December. The project had been very positively received. The negative feedback had been the lack of police commitment and attendance.
- **Personal Safety & Self Defence.** Project was progressing with venue having been selected and advertised. Leaflets were being produced for circulation.
- **Safe Places Ealing.** Limited progress reported. A meeting had taken place with Paul Murphy and Liam Cahill and there was an outline for a project plan.
- **Kicked Out.** Project reported to be progressing well. Work had taken place with 4 schools to talk about dangers of knife crime. Pop up stores had been placed in parks to engage with young people.

- **Hard of Hearing Outreach.** Project had been completed. A disability hate crime meeting had taken place to discuss how deaf/hard of hearing people could report crime.
- **Ealing Street Pastors.** A busy Christmas period was reported with pastors assisting those vulnerable in the street. Project would begin making referrals for homeless people.
- **Safer Neighbourhood Project.** The project was ongoing, having printed window stickers for Neighbourhood watches and organised a big event and follow up training meetings.

There were not yet any projects for the forthcoming year.

**Action:**

- Sara Kumar to be contacted about setting up new projects for the following year.

**9. Arrangements for Public meeting of ESNB (14.03.18)**

- Meeting due on 14<sup>th</sup> March 2018
- Meeting to be promoted via Council's email lists (similarly to Ward forums).
- Sarah Kumar to launch a twitter forum to publicise the meeting.
- OWL to be presented at meeting
- Meeting structure:
  - Presentation by ESNB on its responsibilities and achievements.
  - Presentation on OWL
  - Presentation by Police
- It was suggested the Self Evident App should be shown.

**10. Any Other Business (AOB)**

Welcome was extended to 3 new members, Jamila Bibi Sawar, Anu Khela and Mohamed Ali.

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**Richard Chilton, Chair.**